



As our local communities are dealing with the impacts of COVID-19, we wanted to share directly with you, our valued customers, the actions [TriStar Electric](#) is taking to help keep our employees and customers safe.

Each morning, employees will be visually and verbally screened to assure they are safe to work. Once it is determined who may work, each employee is encouraged to go through their checklist to ensure that they have all necessary supplies and have thoroughly cleaned their equipment and trucks.. We are also asking our employees to follow certain protocol while working. This is where you can help us. We are advising our employees to:

- Stay home if not feeling well
- Wash their hands upon entering and exiting your residence or business
- Not shake hands with, touch or hug individuals during their visit
- Maintain a minimum of 6 feet when any interactions are necessary with homeowners

We would also ask that you help by notifying us if anyone in your household is exhibiting symptoms of fever, sore throat, cough, new shortness of breath (as per [CDC.gov](#) website). We would be happy to work with you to reschedule and still get the work done as soon as possible without risking the health of our employees.

In addition to ensuring the health of both our employees and customers, I have also taken steps to ensure that we do not experience any issues with supply chain. We have multiple vendors and a well-stocked warehouse.

In these challenging times, I want to assure you that [TriStar Electric](#) is committed to being there for our customers, especially when they need us the most. We recognize that things are changing rapidly now, and we must do what is best for our employees and customers. But please know one thing — we will do our best to be there for those that need us, when they need us.